

E. 01933A-05-0650
E. 01933A-07-0402



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ORIGINAL

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

Investigator: Richard Martinez

Phone: (520) 628-6555

Fax: (520) 628-6559

Priority: Respond Within Five Days

Opinion No. 2012 - 103106

Date: 4/6/2012

Complaint Description: 09H Rates and Tariffs - Fuel Adjuster
N/A Not Applicable

Complaint By: First: Raymond Last: Peterson

Account Name: Raymond Peterson

Street: [REDACTED]

City: Tucson

State: AZ Zip: 85712

Home: [REDACTED]

Work:

CBR:

is:

Utility Company: Tucson Electric Power Company

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No.'s:
E-01933A-05-0650 & E-01933A-07-0402

Customer is upset as the latest increase he is receiving from TEP's bill is for a PPFA. Customer is sick and tired of the Commissioners constantly approving rate increases for the public utility companies. Who is looking out for the customers? Customer is retired on a fixed income and if it is not electric companies asking for raises increases it is also the water and gas companies--when will this stop? Customer believes that the ACC is too soft on companies asking for rate increases during these tough economic times. Customer is not at all happy with these constant rate increases. Please stop giving rate increased every time a public utility companies comes before the Commission to ask for a rate increase.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

4/06/12

I emailed to the ACC Phoenix office for docketing.
FILE CLOSED.

End of Comments

Arizona Corporation Commission
DOCKETED

APR 12 2012

DOCKETED BY	
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Date Completed: 4/6/2012

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